

Conflict Resolution in the Workplace: Skills for Legal Aid and Public Interest Law Advocates May 2018

As advocates and attorneys, we deal with conflict a lot. Sometimes we even use it to our own advantage. But do we know how to address it when it arises within our own organizations? Conflict reduces productivity, damages morale, and undermines our ability to secure justice for our clients. As supervisors, it is our responsibility to ensure that our organizations operate smoothly. In the [Shriver Center's new conflict resolution course](#), you will build the skills necessary to manage workplace conflict:

- between you and an employee;
- between employees, or;
- between an employee and a client.



Course Pricings.

Early Bird Specials.

- Individuals: \$525.
- Group (3+ participants): \$495 each.
- Deadline: April 2, 2018.

Standard Pricings.

- Individuals: \$650.